

Update: How to Create an FSA ID without a Social Security Number

November 2023

This slideshow is copied information from “StudentAid.gov Account Creation Process for Users Without an SSN” webinar.



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Create an FSA ID without a Social Security Number

- This information is specific to:
 - Parents or spouses without an SSN of a student who is applying for aid
 - Students who are citizens of the Freely Associated States
- * The following information in this slideshow is as of 11/2023 and will be subject to change upon the release of the new 2024-25 FAFSA Form in December.
- * This slideshow is copied from “StudentAid.gov Account Creation Process for Users Without an SSN” webinar hosted on 11/2/2023.

New language on FSA ID landing page

An official website of the United States government. [Help Center](#) [Submit a Complaint](#) [English](#) | [Español](#)

Federal Student Aid
AN OFFICE OF THE U.S. DEPARTMENT OF EDUCATION

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Create an Account

Whether you're a student, parent, or borrower, you'll need to create your own account to manage the federal student aid process.

[Get Started](#)


Already have an account? [Log In](#)

What You Can Do With Your Account

- Fill out the *Free Application for Federal Student Aid* (FAFSA®) form
- Complete online forms and tools like loan counseling
- Manage your student loans

What You'll Need

- Social Security number (if applicable)
- Your own email address



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Create an Account

Step 1 of 7

Personal Information

I understand that I'll be required to certify that the information I provide to create an account is true and correct and that I'm the individual who I claim to be.

If I'm not the person I claim to be, I understand that I'm not authorized to proceed and that I should exit this form now. If I provide false or misleading information, I understand that I may be subject to a fine, prison time, or both.

First Name

 ?

Middle Initial

 ?

Last Name

 ?

Date of Birth

Month	Day	Year
<input type="text" value="09"/>	<input type="text" value="07"/>	<input type="text" value="1991"/>

 ?

Social Security Number

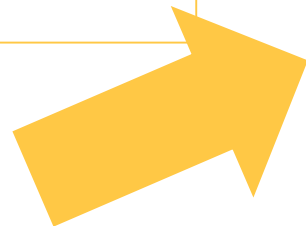
 ? I don't have a Social Security number.

Cancel

Continue

Check box added to indicate no SSN

- Do NOT insert an Individual Taxpayer Identification Number (ITIN) as a Social Security Number.



Pop-up warning added to ensure those with an SSN do not check the box

Create an Account

Step 1 of 7

Personal Information

I understand that I am creating an account for myself and I understand that I may be subject to the terms and conditions of the account.

If I'm not the person I claim to be, I understand that I should exit this form now. I understand that I may be subject to the terms and conditions of the account.

First Name

Jesse

Middle Initial

C

Last Name

Faden

Date of Birth

Month Day Year

09

07

1991

Social Security Number

I don't have a Social Security number.

Warning: Your Account Will Be Limited Without SSN

If you create an account without an SSN, you'll be limited in what you can do. You should only continue creating an account without an SSN if one of the following statements is true for you:

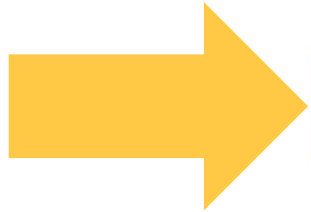
- I am a parent or spouse of a student who is applying for aid, and I do not have an SSN.
- I am a citizen of the [Freely Associated States](#) and need to complete the FAFSA[®] form online.

Note: Any previously completed FAFSA forms won't be linked to your account. You will still be able to access information from 2023-24 FAFSA form if you use your identifiers on the FAFSA roles page.

Go Back

Continue Without SSN

Users without an SSN are required to insert a mailing address



You have not provided a Social Security number (SSN) or an address. If you want to continue creating an account, enter your SSN or address information.

Create an Account



Step 3 of 7

Contact Information

Mailing Address

Address

City

State

Zip Code

Mobile Phone Account Access

We strongly recommend setting up your mobile phone for account access. This option helps you gain access to your account if you are locked out, and

- Users with a foreign mobile phone number can leave this blank



When confirming account information, those without an SSN will have “none” listed as their SSN.

- There will be no need to insert all zeros as an SSN on the FSA ID nor the **electronic FAFSA** form.
- However, users who complete the **paper FAFSA** will insert all zeros for their SSN and there will be instructions to do so on the paper FAFSA.

Create an Account

Step 6 of 7

Confirm & Verify

Verify the information you provided for your account below. If there is an error, select “Edit” to make corrections.

Personal Information Edit

Name
Jesse C. Faden

Date of Birth
09/07/1991

Social Security Number
None

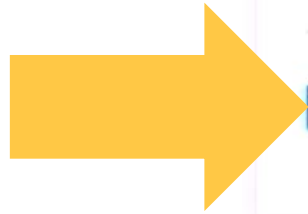
Account Information Edit

Username
jfaden91

Email
jfaden@gmail.com

Password

All users are required to have a verified email to create an account.



Create an Account

Step 7 of 7

Enable Two-Step Verification

Protect Your Account with Two-Step Verification

Whenever you sign in, we'll send a verification code to make sure it's really you. To keep your account protected, make sure your email is verified. We also suggest setting up verification using a secure authenticator app.



Email Verification

jessefaden@gmail.com

⚠ Not Verified

Verify



Use an Authenticator App (Most Secure Option)

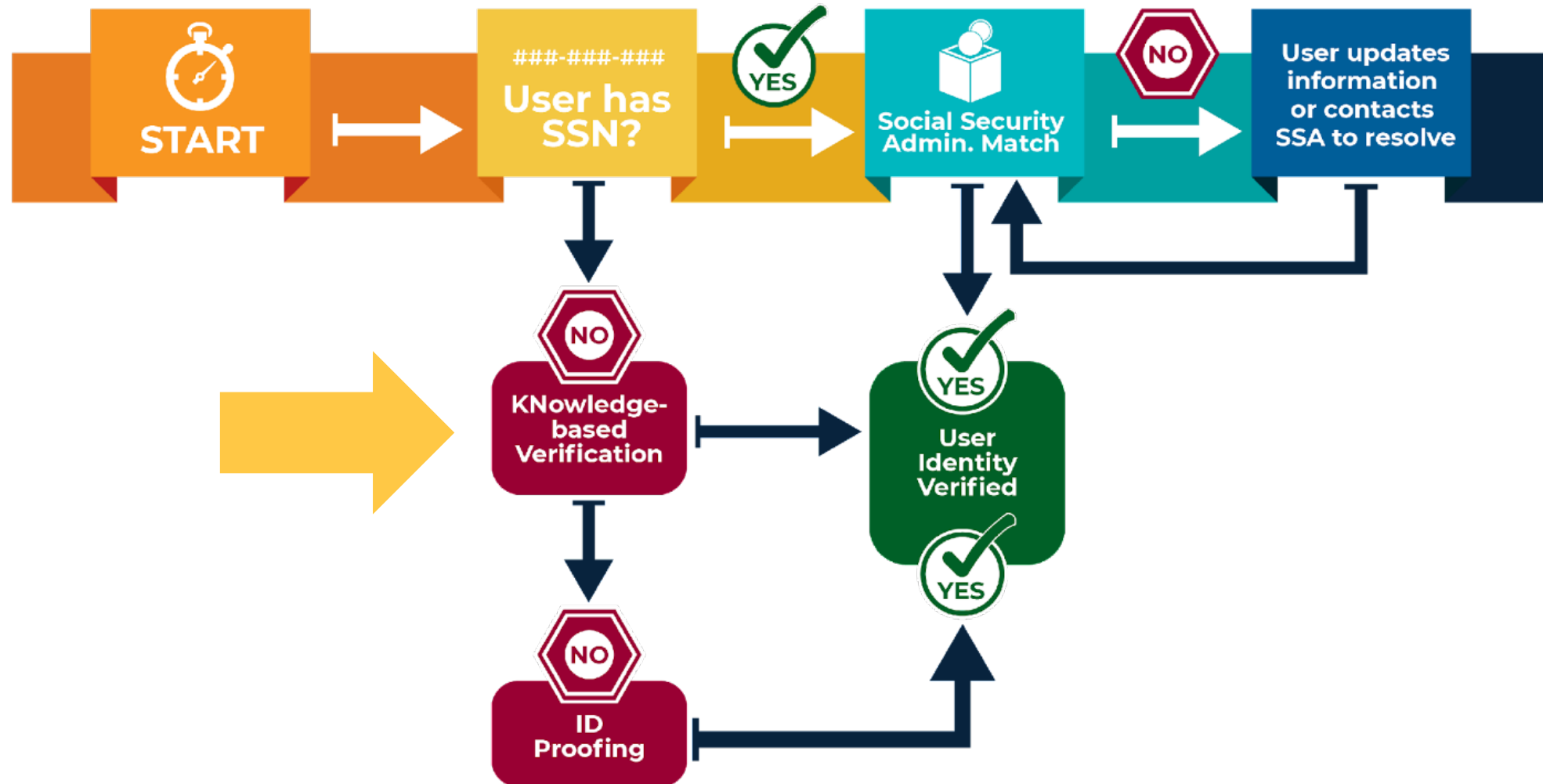
Use an authenticator app that you've downloaded from a mobile app store to view in-app verification codes — visible only to you — that can confirm your identity when you log in. [Learn more.](#)

+ Set Up an Authenticator App

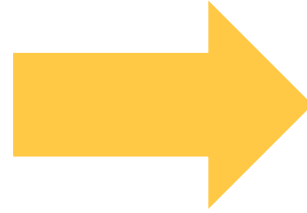
Previous

Continue

Start -> User has SSN? -> "No" Knowledge-Based Verification



After two-step verification and receiving the backup code, users without an SSN will complete knowledge-based identification questions.



Create an Account



Step 7 of 7

Identity Verification

One last step! We're required to ask additional questions when you don't have a Social Security number (SSN) to verify your identity. You must answer these to finish creating your account.

The results of the identity verification will be displayed on the next page—note that you won't be able to return to this page to answer these questions again.

Which of the following is the street name of your most recent previous address?

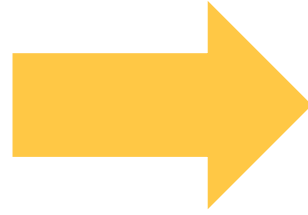
- Florida Ave NW
- Sesame Street
- Langston Pkwy
- None of the above

Which of these phone numbers have you ever used previously?

- (316) 775-5152
- (970) 680-6986
- (128) 791-0911
- None of the above

Which of the following is a current or previous employer?

**Credit bureaus
(TransUnion) will be
used to automatically
create these questions
and multiple-choice
answers.**



Which of the following is the street name of your most recent previous address?

- Florida Ave NW
 - Sesame Street
 - Langston Pkwy
 - None of the above
-

Which of these phone numbers have you ever used previously?

- (316) 775-5152
 - (970) 680-6986
 - (128) 791-0911
 - None of the above
-

Which of the following is a current or previous employer?

- Adidas
 - The Walt Disney Company
 - Nokia
 - None of the above
-

Which of the following people lives or owns property in Tafuna?

- Aasiya Jayavant
- Leo Knight
- Justine Marshall
- None of the above

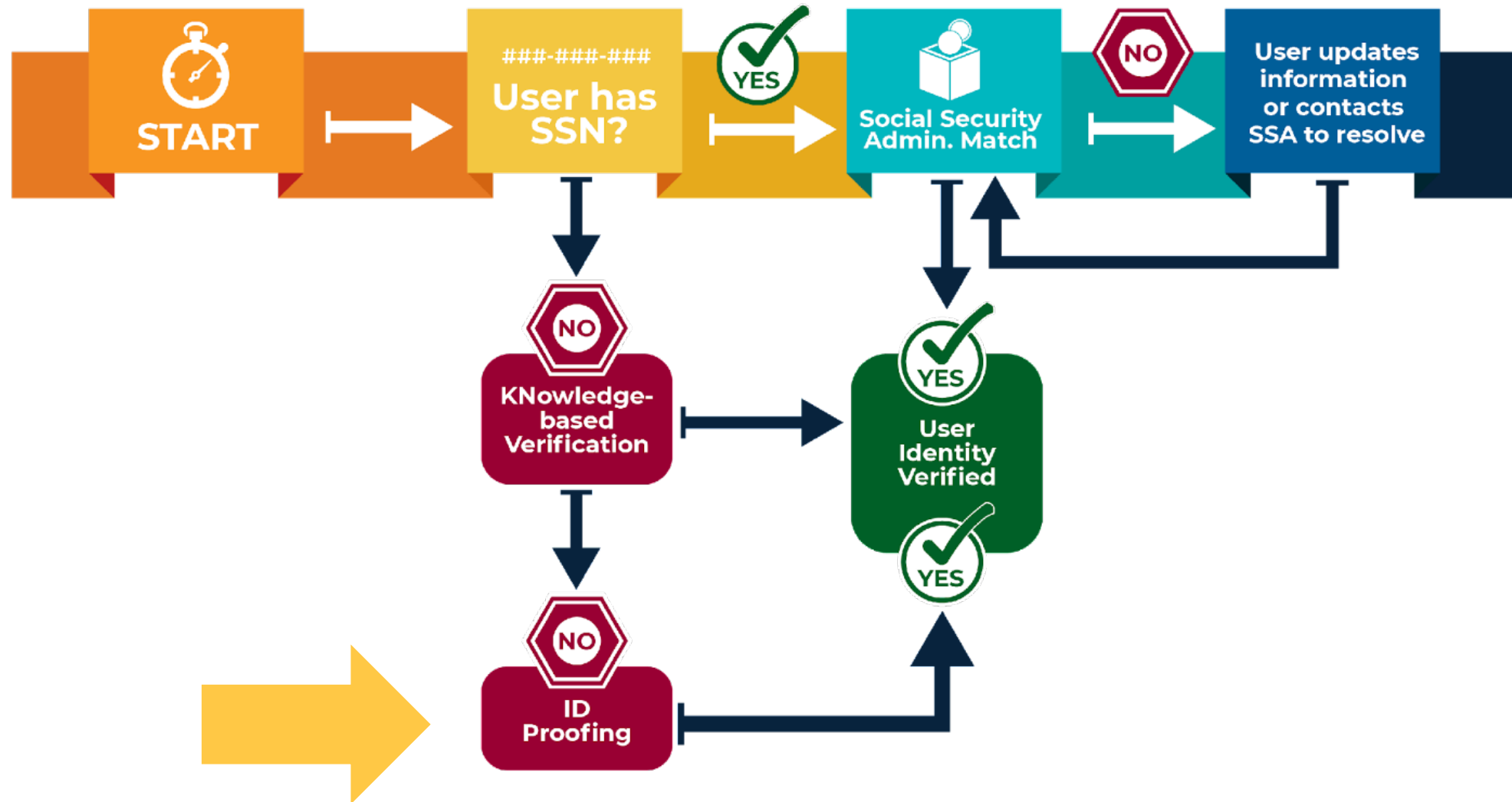
If the user passes the identity verification questions...

- Their identification will be immediately processed and can transfer tax information onto the FAFSA right after creating their FSA ID

What if the user does NOT pass the identity verification questions?

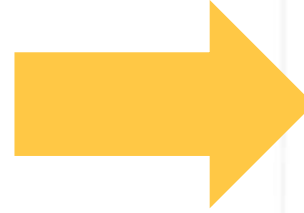
Next slide...

Start -> Users has SSN? -> ~~Knowledge-Based Verification~~ -> "No" ID Proofing



Users will need to call Federal Student Aid (FSA) to confirm their identity.

- Their FSA ID account is created, but they will need to confirm their identity to transfer tax information and sign the FAFSA form.



Your Account Was Created But You Need to Contact Us

What's Next?

Call to Confirm Your Identity

We couldn't verify the information you provided. Call us at 1-800-433-3243 to confirm your identity.

Remember to Save Your Backup Code

Your backup code lets you access your account in the event that you cannot use any other two-step verification method.

Your Backup Code is:

RJY47DN2J6DF

What You Can Do After We Verify Your Identity

- Add information to a student's FAFSA form as a parent or spouse.
- Complete the FAFSA form online as a student from a [Freely Associated State](#).
- View your [account dashboard](#), which includes checklists and other information.

[Return to Login](#)

ID verification for individuals without SSN's

– Process

- Contact FSAIC at 1-800-433-3243.
- A Customer Service Representative will look up your account and initiate the identity verification process.
- You will receive an email with a case number and instructions for providing the proper documentation to verify your identity.
- Submit the required documentation.
- Within 1-3 days, FSA will provide an email confirming that your identity has been verified.

**This information is a direct copy from Federal Student Aid*

ID verification for individuals without SSN's

– Required documents

- Completed Attestation Form
 - Will be available on StudentAid.gov
 - Proof of Identity:
 - ONE of the following forms of ID
 - Driver's License
 - State or City Identification Card
 - Foreign Passport
- OR
- A UTILITY BILL + ONE of the following forms of ID
 - Municipal identification card
 - Community ID
 - Consular identification card

**This information is a direct copy from Federal Student Aid*

Questions?



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